

The 2009 GL-Class







The GL-Class

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Good things come in bold, stylish packages.

The exterior is, in one word: impressive.

The GL-Class' attractive exterior combines smooth curves, distinctive contours and powerful design elements. An unmistakable Mercedes-Benz front-end design emphasizes the vehicle's functional, expressive character. There's also a striking and highly aggressive, 3-louvre front grille, designed exclusively for the GL550 4MATIC.TM

A solid, imposing side view gives the impression of length and ensures good visibility in the passenger compartment. The clearly structured rear design evokes a sense of calm, assured power. The wide track and the concise wheel arches give the rear a broad, sturdy stance.

As for its overall look, the bold lines of the GL-Class are set off by a number of chrome highlights. The body-coloured door handles feature a chrome insert, as does the tailgate handle. These touches of chrome form an appealing contrast with the black used for the roof rails¹ and pillars. Tailpipes in a high-sheen stainless steel finish off the look.

In the GL-Class, you will be noticed.



To make your ride even more enjoyable, the optional Rear-Seat Entertainment System featuring dual 8" colour screens with individual wireless headphones will ensure that the person lucky enough to be behind the wheel isn't the only one being entertained.



Countless interior splendours.

The GL-Class features a wide array of fine interior finishes, including interior chrome accents, high-gloss Burl Walnut wood trim and hand-fitted leather upholstery! The comfortable, elegant seats are the most prominent interior feature, with intricate leather topstitching which lends emphasis to the cockpit's rich black or attractive two-tone colour scheme.

You'll survey all the cockpit controls in a single glance thanks to our multifunctional COMAND display screen in the centre console. COMAND APS with hard-drive-based (HDD) navigation² ensures you'll never lose your way. You'll also appreciate the integrated Media Interface¹, which gives you 3 different connection cables: one for your iPod[®], another with a USB input for your memory stick, and an auxiliary audio input. You can control all of your devices using the multifunction buttons on your steering wheel or via the in-dash stereo – featuring a 610-watt harman/kardon[®] LOGIC7[®] surround system¹ and an MP3-compatible 6-disc DVD changer which are now standard on the GL450 4MATICTM and GL550 4MATICTM

Other premium interior features include: SIRIUS Satellite Radio³, Bluetooth connectivity and power-adjustable steering column, as well as three memory settings for the driver and front passenger.

All in all, the GL-Class' interior leaves nothing to be desired.



'Standard on the GL450 4MATIC™ and the GL550 4MATIC.™ Available as an option on the GL320 BlueTEC 4MATIC.™

2Standard on the GL450 4MATIC™ and the GL550 4MATIC.™ Only available as part of an option package on the GL320 BlueTEC 4MATIC.™ 3© 2008 SIRIUS Satellite Radio Inc. "SIRIUS," the SIRIUS dog logo and related marks are trademarks of SIRIUS Satellite Radio Inc. Complimentary 6 months of service included. Monthly subscription required for service thereafter.





Feel at home in your own private lounge.

Up to seven people can relax in the GL-Class' highly comfortable, full-sized, ergonomically optimized seats. Ample head and leg room, coupled with amazing all-around visibility for each passenger results in a relaxing and comfortable ride. Dual-zone THERMATIC automatic climate control comes standard, allowing the driver and front passenger to control their individual settings. For an even more ideal driving environment, upgrade to our three-zone THERMOTRONIC automatic climate control system¹ which provides rear climate controls, additional climate control booster and sensors to monitor sunlight intensity and moisture, as well as a sophisticated air filter for dust and pollutants.

Power seat adjustment is standard for both driver and front passenger seats. Both are heated, 10-way adjustable seats with 3-position memory settings for optimal comfort. Second row seating is roomy and ergonomically designed for long journeys, with the option of in-seat heating as part of the Premium Package. As for the third row, seat access is made extremely easy thanks to our EASY-ENTRY system, whereby a second-row seat is quickly folded down for ease of entry.

Comfort is never an issue in the GL-Class.

Only available as part of the Rear Climate Control Package on all models.

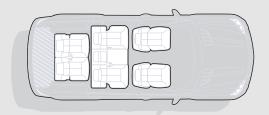
Enjoy those wide-open spaces.

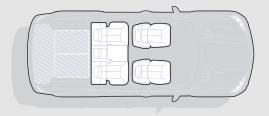
At first glance, the GL-Class is indeed a prodigious SUV. But what's more impressive is how versatile it is inside, making great use of every litre of cargo space.

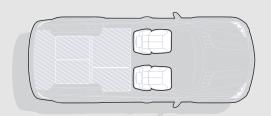
For starters, the third row of seats electrically folds down to free up 1,240 litres of extra storage behind the second row seats. With the second and third rows collapsed, the GL-Class has a cargo capacity of 2,300 litres, giving you room to pack almost anything.

But the GL-Class goes much further than this: you can even have the hard work taken out of loading the vehicle by opting for our EASY-PACK power tailgate! The EASY-PACK power tailgate opens and closes at the push of a button and can be halted in any position. Stowage capacity can be increased with an additional, partitioned load compartment floor, as well as a range of storage boxes.

When it comes to intelligent cargo capacity, the GL-Class clearly has you covered.









When it comes to safety, the GL-Class thinks ahead.

The integral safety concept from Mercedes-Benz comes from a philosophy that doesn't separate security into individual active and passive safety systems. Instead, we have adopted an integrated, future-oriented way to handle safety with features that keep driving stress-free, as well as intelligent systems ready to come to your assistance if needed.

In the event of danger, the reversible tensioner in the belt retractor assesses critical situations and triggers preventative measures to protect occupants before an accident occurs. If there is an acute risk of accident, both front seat belts are pulled taut by electric motors. The front passenger seat is moved into the optimum position if the seat settings are not ideal (only in conjunction with seat memory function) and the side windows and the tilting/sliding sunroof are closed – leaving only a small gap open. If the accident is avoided, the seat belt tensioners are released and all systems can be returned to their original settings - ready for action again.

Leading the way in the safe driving arsenal is the Electronic Stability Program (ESP®), which is capable of recognizing and helping to correct understeer, oversteer, abrupt steering movements and emergency braking! Brake Assist (BAS) will come to your aid in case of the latter, and instantly builds up maximum brake pressure. The result: the vehicle comes to a complete stop sooner. The ESP® trailer stabilization function is able to immediately eliminate the risk of a trailer swerving from side to side by briefly actuating the brakes.

These systems, combined with the stress-reducing ergonomic design of the GL-Class' interior, help to minimize the risk of an accident ever happening.



^{&#}x27;No system, regardless of how advanced, can overcome the laws of physics or correct careless driving. Please always wear your seat belt. Best performance in snow is obtained with winter tires.



If an accident happens, here's what happens.

Advanced GL construction technologies are designed to offer you protection in the case of an accident. Our standard NECK-PRO crash responsive headrests on the driver and front passenger seats move forward and up to brace the head and neck in the event of a rear-end collision. The GL-Class is also equipped with two-stage driver and front passenger air bags!, side air bags, and window curtain air bags extending over all three rows of seats. The side air bags and window curtain bags in the GL-Class feature sophisticated pressure sensors. In a side-on collision, the increase in air pressure between the body panels and the interior of the door is registered by the pressure sensors, allowing the appropriate airbags to be deployed.

After an accident occurs, the GL-Class continues to work on your behalf. The engine is shut down and the fuel supply is cut off automatically, while hazard warning lights and emergency interior lights are activated. The side windows are partially opened for fresh air and to allow emergency personnel better lines of communication with the passengers. The vehicle also engages the standard TeleAid System², putting your vehicle in touch with the TeleAid Emergency Response Center.



*WARNING: The forces of a deploying air bag can cause serious or fatal injuries to a child under age 13.
Children under 13 should be seated in the back seat if possible. See Operator's Manual for additional warnings and information on air bags, seat belts and child seats. *Subscription is required for service to be active.
TeleAid operates only where cellular and Global Positioning System coverage is available.



Control beyond belief.

Mercedes-Benz is the world's leader in all-wheel drive technology. Our award-winning 4MATICTM permanent all-wheel drive system is elegantly simple. It sends power to each wheel independently, giving you maximum control in all seasons and road conditions.

4MATICTM works in concert with our 4-wheel Electronic Traction System (4ETS), Electronic Stability Program (ESP®), and anti-lock brakes with skid control (ASR) to maintain stability and traction on wet or snowy roads, even when only one wheel has grip. When 4ETS senses one or more wheels slipping, it automatically provides the right amount of torque to the tires with the most grip until balance is restored.

Control is never an issue with $4MATIC^{TM}$ permanent all-wheel drive on the job.











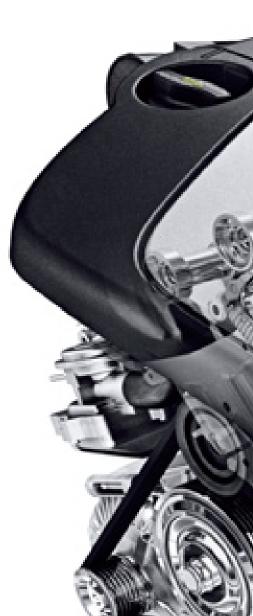
Diesel done right.

Meet the GL320 BlueTEC 4MATIC.TM

Looking for muscle? Powered by our mighty CDI V-6 diesel engine, the GL320 generates an amazing 210 hp and 400 lb-ft of torque. Yet remarkable strength is but one of the features that sets this powerful, efficient high-tech diesel engine apart.

Equipped with environmentally friendly, next generation BlueTEC technology, this turbo-charged engine also meets the world's toughest exhaust emission regulations, while AdBlue injection, employing the common-rail direct injection principle and a special particulate filter, makes the GL320 one of the world's cleanest diesel SUVs – eliminating more than 80% of nitrous oxide emissions.

What does this mean to you? Impressive power, great fuel economy, extremely low emissions and exceptionally quiet performance. In other words, a diesel-powered luxury SUV that's friendly to both the environment and passengers alike. Everything you would expect from the world's undisputed leader in diesel technology.









Scale new heights.

When it comes to engines, the GL-Class leaves nothing to be desired.

The GL450 4MATIC™ features an exciting, high-displacement 335 hp V-8 engine that matches big power with a quiet ride. It gives you superior output and smooth torque delivery while maintaining moderate fuel consumption levels.

An engine of exceptional calibre waits for you under the hood of the GL550 4MATIC.TM Its four valves per cylinder, optimized air duct components, and huge displacement make for impressive performance.

Simply put, you get 382 hp that can take you from 0 to 100 km in just 6.5 seconds. And with torque delivery peaking at 391 lb-ft from just 2,800 rpm, this engine is one of the most powerful engines in its category.

They are engines truly worthy of the first full-sized SUV from Mercedes-Benz.

The best transmission is invisible.

Pull out, accelerate, up shift, brake, downshift, and brake again, all with unerring smoothness. Our 7G-TRONIC 7-speed automatic transmission has the uncanny ability to shift gears imperceptibly, even under rugged driving conditions.

Standard for the GL-Class, the 7G-TRONIC is designed for fuel-efficient, silky smooth operation. A total of seven ratios allow for smaller steps between the gears, resulting in faster shifts and additional comfort during the entire driving experience.

7G-TRONIC is built for performance, too. When you feel like stepping up the pace, press the gas pedal down and watch the instant selection of the perfect gear for maximum acceleration. 7G-TRONIC is even able to intelligently skip gears when downshifting.

Should you wish, you can also change gears manually with the easy-touse shift buttons located on the back of the steering wheel spokes.

A finer transmission would be hard to find.



up the centre console with a selector lever. That's why the GL's is mounted directly on the steering column, enabling easy fingertip selection.

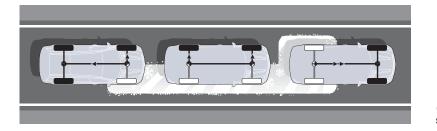








The ESP® sensors register the slightest deviation from the ideal driving line and apply brakes individually to keep the GL-Class safely on track.



Roads are optional.

The GL-Class is smooth on any road thanks to its AIRMATIC air suspension.

This self-levelling suspension system is designed to keep the ride height constant at all times, regardless of the load you are carrying or terrain you're travelling. It even reduces pitch during heavy cornering. Quite frankly, there is no smoother ride to be had.

The Adaptive Damping System (ADS)¹ works in tandem with AIRMATIC to make your ride even more enjoyable. It allows you to choose between three damper settings at the touch of a button - Auto, Comfort and Sport the latter of which adopts firmer suspension for sporty drivers.

No matter what your personal preference, the system constantly monitors driving input and road conditions and makes necessary adjustments in as little as 50 milliseconds.

^{&#}x27;Only available as part of the Off-Road Package on the GL450 4MATIC.™ Not available on the GL320 BlueTEC 4MATIC.™ Standard on the GL550 4MATIC.™

Off-road drive. On-road feel.

The Off-Road Package¹ is engineered with both looks and brains in mind. Built specifically for off-road terrain, it adds extra power, agility, control, beauty and safety.

Included in the Off-Road Package is a sleek stainless steel reinforced underguard shield. Working in tandem are the double-wishbone suspension at the front and the four-link suspension in the rear, both ideally suited for off-road driving challenges.

Hill-Start Assist eases the ride uphill, the four-channel anti-lock braking system (ABS) reduces the brake-path on the incline, and the Electronic Stability Program (ESP®) makes driving with a trailer noticeably more secure. In addition, the ride height of the GL-Class can be raised to 600 mm – so creek beds are no longer such an obstacle.

A two-stage distributor transmission allows you to switch gears appropriately for both on and off-road conditions. The low-range gear offers added power and improved traction on loose dirt, even when going uphill with a trailer. In off-road mode, the electronic drive-dynamic system (4ESP®/4ETS) adapts to the conditions of the terrain, ensuring precision braking and appropriate response from the 7G-TRONIC automatic transmission.

Get ready for a day in the countryside at the simple push of a button.





Protection for your GL during off-road trips: the stainless steel underguard shield.



Make it personal.



Personalizing the paint and materials used in your GL-Class is probably the most important step in making it uniquely yours. At Mercedes-Benz, we pride ourselves on providing an almost limitless number of combinations.

It all starts with great paint. The secret behind the longer lasting, intense shine of our paint is the countless microscopic ceramic particles incorporated into the mixing process. This protective clear coat is less prone to scratching and less sensitive to environmental influences, such as precipitation, sunlight, extreme temperatures, dust and soot.

APTICO I FATHED	Black	Cashmere Beige	Alpaca Grey	LEATHER	Black	Cashmere Beige	Alpaca Grey
SOLID PAINT							
Black	•	•	•		•	•	•
Calcite White	•	0	•		•	0	•
METALLIC PAINT							
Obsidian Black	•	•	•		•	•	•
Periclase Green	•	•	0		•	•	0
Tanzanite Blue	•	0	•		•	0	•
Peridot Brown	•	•	0		•	•	0
Carneol Red	•	0	•		•	0	•
Cubanite Silver	•	0	•		•	0	•
Iridium Silver	•	0	•		•	0	•
Sanidine Beige	•	•	0		•	•	0

Recommended combination

O Possible combination

SOLID PAINT

METALLIC PAINT (OPTIONAL)



040 Black



197 Obsidian Black



474 Peridot Brown



775 Iridium Silver



650 Calcite White



300 Periclase Green



544 Carneol Red



798 Sanidine Beige



359 Tanzanite Blue



723 Cubanite Silver





ARTICO LEATHER



101 Black



104 Cashmere Beige



108 Alpaca Grey

LEATHER



201 Black



204 Cashmere Beige



208 Alpaca Grey

WOOD



731 Burl Walnut (high-gloss)

INDIVIDUAL EQUIPMENT (SELECTION)	GL320 BlueTEC 4MATIC™	GL450 4MATIC™	GL550 4MATIC™
TRANSMISSION			
7G-TRONIC 7-speed automatic transmission	•	•	•
DIRECT SELECT gearshift with steering wheel gearshift buttons	•	•	•
TRACTION/STABILITY			
4MATIC™ permanent all-wheel drive with 4ETS	•	•	•
Electronic Stability Program (ESP®) including ABS and traction control (ASR)	•	•	•
Brake Assist (BAS)	•	•	•
Downhill Speed Regulation (DSR)	•	•	•
AIRMATIC air suspension	•	•	•
Adaptive Damping System (ADS)	-	O ¹	•
AUDIO/VISUAL/COMMUNICATION			
COMAND with MP3-compatible 6-disc DVD changer and SD memory slot	•	-	-
COMAND APS with hard-drive based navigation, LINGUATRONIC voice control, DVD changer, 4GB Music Register and SD memory slot	01	•	•
harman/kardon® LOGIC7® surround sound system	0	•	•
SIRIUS Satellite Radio ²	•	•	•
Bluetooth Connectivity	•	•	•
Rear-Seat Entertainment System with two 8" LCD screens, DVD player and headphones	0	0	0
Separate rear audio controls	O ¹	O ¹	O ¹
Media Interface (with iPod,® USB and auxiliary connections)	0	•	•
EXTERIOR			
20" 5-spoke alloy wheels	•	•	-
AMG 21" 5-spoke alloy wheels	-	-	•

INDIVIDUAL EQUIPMENT (SELECTION)	GL320 BlueTEC 4MATIC™	GL450 4MATIC™	GL550 4MATIC™
Electrically adjustable heated exterior mirrors with turn signal indicators and power-folding function	•	•	•
Heated windshield washer system with two-stage rain-sensing windshield wipers	•	•	•
Roof rails	•	•	•
Privacy glass	•	•	•
Blue-tinted glass	-	-	•
Trailer hitch	•	•	•
Active Bi-Xenon headlamps with washers and cornering lights	O ¹	•	•
Aluminium running boards	0	0	•
INTERIOR			
10-way power-adjustable heated front seats with 3-position memory	•	•	•
Heated rear seats	O ¹	O ¹	O ¹
Multicontour front seats			- 1
	-	-	O ¹
Climate Comfort front seats (heated and ventilated, with perforated leather)	-	-	O ¹
	-	-	-
(heated and ventilated, with perforated leather)	- • •	-	-
(heated and ventilated, with perforated leather) ARTICO leather upholstery ³	- • •	-	-
(heated and ventilated, with perforated leather) ARTICO leather upholstery ³ Leather upholstery	- • •	-	-
(heated and ventilated, with perforated leather) ARTICO leather upholstery³ Leather upholstery Leather-wrapped multifunction steering wheel	- • • • •	- - • •	-
(heated and ventilated, with perforated leather) ARTICO leather upholstery³ Leather upholstery Leather-wrapped multifunction steering wheel Heated steering wheel⁵	•	- - • • •	o ¹ -
(heated and ventilated, with perforated leather) ARTICO leather upholstery³ Leather upholstery Leather-wrapped multifunction steering wheel Heated steering wheel⁵ Leather/Burl Walnut steering wheel⁶	•	-	o ¹ -
(heated and ventilated, with perforated leather) ARTICO leather upholstery³ Leather upholstery Leather-wrapped multifunction steering wheel Heated steering wheel⁵ Leather/Burl Walnut steering wheel⁶ Burl Walnut wood trim (high-gloss)	•	- • • •	o ¹ -

INDIVIDUAL EQUIPMENT (SELECTION)	GL320 BlueTEC 4MATIC TM	GL450 4MATIC TM	GL550 4MATIC™
THERMOTRONIC three-zone automatic climate control	O ¹	O ¹	O ¹
Auto dimming mirrors (rearview and driver's side)	•	•	•
Power-tilt/telescoping steering column with 3-position memory	•	•	•
Power windows with express up and down	•	•	•
Power pop-out 3rd row windows	•	•	•
Power folding 3rd row seats	•	•	•
115 V power outlet	0	O ¹	01
CONVENIENCE			
Integrated garage door opener	•	•	•
PARKTRONIC	•	•	•
DISTRONIC	0	0	-
SmartKey with panic button	•	•	•
KEYLESS-GO	0	O ¹	01
EASY-PACK power tailgate	O ¹	O ¹	01
SAFETY			
PRE-SAFE®	•	•	•
Dual front air bags, front/second row side air bags and full-length window curtain air bags	•	•	•
Crash-responsive NECK-PRO front head restraints	•	•	•
ISOFIX child seat mounts for 2nd and 3rd-row seats	•	•	•
Tire Pressure Loss Warning System	•	•	•
Anti-theft alarm system	•	•	•
TeleAid Emergency Calling System ⁵	0	•	•
Rearview camera	01	O ¹	O ¹

EQUIPMENT PACKAGES	GL320 BlueTEC 4MATIC™	GL450 4MATIC™	GL550 4MATIC™
GL320 BLUETEC 4MATIC™ PREMIUM PACKAGE: COMAND APS with HDD navigation and DVD changer. Rearview camera. EASY-PACK power tailgate. Heated rear seats. Rear audio controls.	0	-	-
GL450 4MATIC™ PREMIUM PACKAGE: KEYLESS-GO. Rearview camera. Rear audio controls. EASY-PACK power tailgate. Heated rear seats. 115 V power socket.	-	0	-
GL550 4MATIC™ PREMIUM PACKAGE: Climate Comfort front seats. Multicontour front seats. Heated rear seats. KEYLESS-GO. Rearview camera. EASY-PACK power tailgate. 115 V power socket. Rear audio with separate controls.	-	-	0
GL450 4MATIC™ OFF-ROAD PACKAGE: Enhanced Off-Road Package, including differential locks and 2-stage transfer case. Adaptive Damping System (ADS). Underside protection.	-	0	-
GL550 4MATIC™ OFF-ROAD PACKAGE: Enhanced Off-Road Package, including differential locks and 2-stage transfer case. Underside protection.	-	-	0
BI-XENON HEADLAMP PACKAGE: Active Bi-Xenon headlamps. Cornering lights. Headlamp washers.	0	•	•
REAR CLIMATE CONTROL PACKAGE: THERMOTRONIC automatic climate control. Rear climate control.	0	0	0

 Standard O Optional - Not Available

'Available as part of an option package. 2© 2008 SIRIUS Satellite Radio Inc."SIRIUS," the SIRIUS dog logo and related marks are trademarks of SIRIUS Satellite Radio Inc. Complimentary 6 months of service included. Monthly subscription required for service. ³Man-made leather. ⁴Only available in conjunction with Interior Lighting Package. 5Not available in conjunction with leather/burl walnut steering wheel. 6Not available in combination with heated steering wheel. ⁷Only available in conjunction with leather upholstery. ⁸Subscription is required for service to be active. TeleAid operates only where cellular and Global Positioning system coverage is available.

Accessorize to individualize.



You're an individual. You take pride in setting yourself apart. You also enjoy the finer things in life. Satisfy all of your discerning needs with genuine Mercedes-Benz accessories, designed and manufactured to the highest standards for design, engineering, appearance, quality, form and function. Add nuance and unique refinement to your GL-Class in terms of appearance, luxury, and convenience. It's an ideal way to add your own distinctive style to an already stunning automobile.

Roof rack and box

This elegant roof rack highlights the GL's design and serves as a basic carrier for durable M. L and XL-sized boxes. The versatile storage box can be opened from the left or right and is available in a titanium metallic or matte silver finish.



Designer wheel

Opt for the larger, elegant, alloy Tyndarides 20" incenio designer wheel with 5-spoke design, and emphasize the power and practical design of your GL-Class.



Luggage divider net

An easy-to-use partition net can be stretched behind the first or second seat row to create separate compartments very useful for trips with luggage, or your best friend.



iPod® Integration Kit

You've spent time carefully filling your iPod® with the great music you love. Now you can enjoy every minute of every song as you cruise in your GL-Class courtesy of the iPod® Integration Kit.



^{&#}x27;Stated rates of acceleration are based upon the manufacturer's track results and may vary depending upon model, environmental and road surface conditions, driving style, elevation and vehicle load. ²Electronically limited. ³These estimates are based on Transport Canada testing methods. The actual fuel consumption of this vehicle may vary. Refer to the *Fuel Consumption Guide*. ⁴Dimensions shown are for models with standard equipment.

To be continued. With a test drive.

Nowhere is a Mercedes-Benz so convincing as on the road. It is only there that you can fully experience the effortlessly superior handling that makes this car so special. You can feel how the powerful engine drives the vehicle onwards and how the precise steering movements have a direct effect on your own mood. The special atmosphere that arises during a drive in a Mercedes-Benz cannot be put down on paper. That's why we would like to invite you to reserve an appointment for a test drive at your local Mercedes-Benz dealer. Or visit www.mercedes-benz.ca. We look forward to seeing you.





A passion for things done right.

It's what you expect from Mercedes-Benz. A passion for craftsmanship and attention to detail is what sets Mercedes-Benz apart from all other manufacturers. This passion drives us to set new standards in design, performance, comfort and safety. To continually build on the legendary traditions of Mercedes-Benz. And to provide you with an ownership experience unlike any other, including the valuable benefits described below.

24-hour Roadside Assistance

During the basic warranty coverage of 48 months and the time duration of the optional Extended Limited Warranty, Mercedes-Benz Roadside Assistance will be at your service. We'll bring you some gas, replace a flat tire with your spare, or jumpstart your car. In the event of a mechanical breakdown, if attempts by our Roadside Assistance technician have not made your vehicle safely operable, towing service will be provided to the nearest Mercedes-Benz dealership. Assistance is available 24 hours a day, every day, to anyone driving a Mercedes-Benz anywhere in Canada or the continental U.S.1

Wear and tear coverage

For 24 months or 40,000 km (whichever comes first) many items normally considered "wear and tear," such as light bulbs, brake pads and discs, are covered. If necessary, an authorized Mercedes-Benz dealer will replace these parts at no charge to you.

Mercedes-Benz warranties

The Mercedes-Benz New Vehicle Limited Warranty covers defects in materials or workmanship for 48 months or 80,000 km, whichever occurs first. To widen your window of confidence, you can opt for a Mercedes-Benz Extended Limited Warranty as well?

Customer service

Owning a Mercedes-Benz means that when you have a question, we're here to help. Customer Service is open from 9 a.m. to 5 p.m. EST, Monday through Friday, and is staffed with knowledgeable Mercedes-Benz people who can talk you through the finer points of working your car's audio system — or even assist you in locating the nearest Mercedes-Benz dealership. Just call 1-800-387-0100. It's that simple.

Trip interruption reimbursement

If a breakdown covered by your New Vehicle Limited Warranty occurs more than 80 km from your home, leaves your Mercedes-Benz vehicle inoperable or unsafe to drive, and requires overnight repairs, we've got you covered. You will be reimbursed up to \$500 for hotel accommodations and up to \$600 for alternative travel expenses per incident while your car is being repaired at an authorized Mercedes-Benz dealership.

Log on to learn more at mercedes-benz.ca

Looking for more Mercedes-Benz information? Visit mercedes-benz.ca to open an online window to Mercedes-Benz Canada. Get information about any model, including financing and leasing options, upcoming vehicles, or purchase Mercedes-Benz the Collection gifts and personal accessories. Our website also offers details about the Mercedes-Benz Extended Limited Warranty, Mercedes-Benz Ownership, and the history of Mercedes-Benz.



Vehicle must be accessible from main roads. Roadside Assistance may involve charges for parts, service and towing. Depending on the circumstances, these services may be provided by an outside service provider, courtesy of Mercedes-Benz Roadside Assistance. For full details of the Roadside Assistance Program, please see your dealer. Please see your dealer for warranty details as well as for terms, conditions and pricing for extended warranty options.

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